

C. Shane Robbins

2202 Holly Hill Drive, Tupelo, MS 38801

662-419-6562

cshanerobbins@gmail.com

Education

Master's Degree of Science in Social Work (M.S.S.W)

University of Tennessee

Memphis Campus – Memphis, Tennessee

4.0/4.0

Aug 1998 – May 2001

Master's Degree in Religion (M.A.R.)

Liberty University

Lynchburg, Virginia

3.9/4.0

Aug 2008 – May 2011

Bachelor's Degree in Psychology (B.A.)

Southeastern University

Lakeland, Florida

3.3/4.0

Aug 1990 – May 1993

Professional Experience

Faculty Instructor

Aug 2011 – Present

University of Mississippi - Oxford, MS

Full time Faculty Instructor teaching various BSW-level courses at Oxford, Desoto, and Tupelo campuses. Serve as field liaison for undergraduate social work students at the Tupelo campus and coordinate instruction at field seminars for assigned students. Serve as co-sponsor of Student Social Work Organization on Tupelo campus and assist in procuring community speakers at meetings. Coordinate the open house for the social work department on the Tupelo campus as well as the Phi-Alpha recognition ceremony for students and their parents. Provide student advising as needed and serve on various faculty committees. Courses taught include:

SW 315, SW 325, SW 326, SW 340, SW 402, SW 417, SW 437, SW 438, SW 450, and SW 496

Adjunct Online Instructor

Aug 2006 – Dec 2012

Itawamba Community College – Fulton, MS

Adjunct instructor teaching online courses for the Department of Sociology. Created initial online syllabus for Introduction to Social Work courses in Spring 2007. Courses taught included Introduction to Social Work; Social Problems; and Marriage and Family.

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CEO/Administrator

Nov 2009 – April 2011

Millcreek of Pontotoc - Pontotoc, MS

Guided all day-to-day operations of a Joint Commission Accredited 51-bed psychiatric residential treatment center (PRTF) and four satellite Therapeutic Day-Treatment Programs for approximately 160 patients. Directly responsible in building and administering a \$13 million budget and supervision of over 200 employees. Responsible for implementing and directing Medicaid EPSDT Program. Responsible to the board for communicating status, outcomes, and strategic planning. Accountable to the Vice President of Southern Operations and the YFCS Board.

- As CEO, successfully led the company through the accreditation process with the Joint Commission as well as annual reviews with the Division of Medicaid and Department of Health.
- Maintained over 5% increased census for all programs throughout tenure as CEO/Administrator.
- Met Company budget for planned revenue and contribution margin (2010), exceeding prior year by over \$500K

Program Director

Feb 2006 – Nov 2009

Millcreek of Pontotoc - Pontotoc, MS

Administrative position that included direction of all clinical counseling services with supervision of over 120 program personnel including clinical therapists, unit coordinators, therapy department support staff, and psychiatric assistants.

- Successfully led effort as Program Director to decrease and sustain reduction in use of special procedures in residential and day treatment programs.
- Assisted in start-up development of new programs including two day-treatment programs and EPSDT outpatient billing projects.

Clinical Therapist

July 2004 – Feb 2006

Millcreek of Pontotoc - Pontotoc, MS

Clinical position that included provision of individual, group, and family therapy from a Cognitive Behavioral perspective for assigned patients in a psychiatric residential treatment facility.

Mental Health Therapist & Teacher's Aide Supervisor

March 2004 – July 2004

Region I Mental Health Center - Clarksdale, MS

Clinical position that included facilitating day treatment groups for children ages 6 to 18 in a public school setting.

- Promoted during short tenure to supervisory position over all teacher aids in program.

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Director of Operations Desoto Sunrise, Inc - Southaven, MS

May 2002 – Feb 2004

Executive administrative position for a mid-sized nonprofit agency. Duties included management of all residential programs including a residential group home and crisis emergency shelter. Supervised program management staff and served in an executive supervisory role with all direct care staff. Directly responsible for fiscal management of residential services budget as well as community resource development, facilities management, and licensure compliance. Instrumental in opening new funding streams from private foundations, successfully completing MDHS licensing audit, initiating communication with new communities for program growth, grant writing, and special events planning.

- Increased revenue streams through funded grant writing with over \$300,000 in grant awards in an 18-month span. (2002- 2003)
- Successfully managed large community events attended by thousands from the area and raised over \$20,000 for the agency. (Olive Branch Old Tyme Festival, 2002, 2003, Southaven Golf Tournament 2002, and DeSoto Sunrise Night at the Riverkings 2003)
- Solely responsible for complete restructure of client care systems for the residential group home and emergency shelter including program structure, staff scheduling, creation of client programming and schedules, and overhaul of client handbook and rules. (2002 - 2003)

Director of Development & Community Outreach Memphis Recovery Centers - Memphis, TN

May 2001 – May 2002

Responsible for all program developmental activities for large non-profit agency serving youth and adults with alcohol and drug dependencies. This included grant research, proposal writing, fundraising, and agency outreach. Member of the State of Tennessee's Adolescent Alcohol and Drug Abuse Advisory Council (TAADAC). Served as an agency speaker for the United Way to the city's corporations and businesses.

- Given the Agency's Award of Excellence for successfully spearheading an effort to increase United Way funding by 26 % (Memphis Recovery Centers, 2002)

Youth Program Counselor Memphis Recovery Centers - Memphis, TN

Jan 1998 – May 2001

Served as an addictions counselor for assigned residential clients. Conducted weekly individual sessions with clients, facilitated group therapy sessions with program residents, and co-facilitated family sessions with assigned clients. Included clinical documentation in client case files and facilitation of treatment staffing for assigned client case load.

- Promoted to Acting Treatment Coordinator, which included supervision of all clinical staff of the Youth Residential System

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Youth Counselor Camelot Care Centers - Memphis, TN

June 1993 – Jan 1998

Provided in-home mental health counseling to assigned clients in an effort to keep them from residential placements. Worked primarily with children/adolescents and their families.

- Promoted to Lead Counselor (1996) which included supervision and scheduling of all counseling staff members.

Professional Presentations

- “Successful Intervention with Clients dealing with Anger and Aggression” Stop the Hurt Conference, spring 2014. Tupelo, MS.
- “Addressing Issues of Alcohol and Drug Dependence” Stop the Hurt Conference, spring 2013. Tupelo, MS.
- “Common Psychiatric Disorders among Children and Adolescents.” Stop the Hurt Conference, spring 2010. Tupelo, MS.
- “The Distorted Thoughts of An Acting-out Child.” F.A.C.T Conference, spring 2009. Tupelo, MS.
- “Psychosomatic Complaints in Children: The Hidden Need.” North Mississippi Nurse’s Conference. North Mississippi Medical Center. 2008

Career/Personal Highlights

- Current member of Stop-the-Hurt Conference Committee that facilitates an annual regional conference for community social work, education, law enforcement, and other service professionals.
- Invited member of Mississippi Department of Human Services Regional Implementation Team for the improvement and coordination of services for children and families (2010 – 2011)
- One of a six-member leadership team that started an inner-city outreach program in Memphis, TN called *Operation R.O.C.K.* that received regional recognition from television and print media through reaching thousands of at-risk inner-city children. (1998- 2004)
- Elected by student body to executive position in Student Government Association. (Executive Treasurer, Southeastern University, 1992)